



INNOVATION AT WORK, INC.

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ISO 9001:2015 Certified

All Small Mentor-Protégé program
 Mentor: Certified Technical Experts, Inc. (CTE)

**Service-Disabled Veteran-
 Owned Small Business**

DUNS# 080645683
 Cage Code# 7WTA0



Contract Holder



U.S. Small Business
 Administration

INNOVATION AT WORK, INC.

IAW, INC., founded in 2017, is an established certified minority-owned, service-disabled veteran-owned, Information Technology & Medical Professional support firm operating in Montgomery, Alabama that has been successful in focusing on providing Information Technology Solutions and Professional Support in understanding client's complex business operation needs. Our clients include Center for Disease Control and Prevention, Air Force, Department of Defense Education Activity, Army and The Department of Veterans Affairs

TECHNICAL

NAICS Codes: 541511, 541512, 541519, 561311, 561320, 561330

Strategic Management

- Program/Project Management
- System Integration Technical Program
- Business Process Engineering
- Logistics Support
- Knowledge Management/Decision Support

Custom Application Development

- Web Development and Hosting (HTML, JavaScript, Flash, CSS)
- Web-Enabled/Database
- Web-services (Java, Data Services)
- Multiple Application Server Technologies (Amazon Web Services, IBM, Microsoft)
- Enterprise Document Image Management

NAICS CODES

518210	611420
519120	611430
541511	611699
541512	611710
541513	621111
541519	621112
541611	621210
541613	621320
541690	621330
541870	621340
541890	621399
541990	621498
561110	621511
561210	621610
561311	621999
561320	622110
561330	811219
561421	
561439	

OFFICE MANAGEMENT

NAICS Codes: 561110, 561311, 561320, 561330, 561410, 561499

- | | |
|-------------------------------|----------------------------|
| • Word Processor | • Receptionist |
| • Call Center Representative | • Administrative Assistant |
| • Data Entry Specialist | • Personnel Assistant |
| • Records Clerk | • Office Manager |
| • Document Reproduction Clerk | • Mail Room Clerk |
| | • Stenographer |

CERTIFIED PROFESSIONALS

NAICS Codes: 621111, 621112, 621210, 621320, 621330, 621340, 621399, 621498, 621511, 621610, 621999, 622110

- | | |
|-------------------------------------|-----------------------------------|
| • AWS Certified Solutions Architect | • Program Manager |
| • Database Administrator | • Help Desk Support Specialist |
| • Data Entry Specialist | • Information Security Specialist |
| • Records Clerk | • Word Processor |
| • Network Administrator | • Call Center Representative |
| • Network Engineer | • Document Reproduction Clerk |

CLIENTS



PAST PERFORMANCE

PRIME CONTRACTOR

The Department of Veterans Affairs (VA)

<p>Honolulu Regional Office Reader/Assistant</p> <p>IAW provides the following duties for Honolulu Regional Office:</p> <ul style="list-style-type: none">• Extracting paperwork from files• Reading orally documents such as invoices, handwritten documents, medical evidence, etc.• Labeling files and organizing files• Making copies and faxing• Assisting with navigating VBA programs that are not compatible with assistive technology	<p>Hampton VA Medical Center, Hampton, Virginia Switchboard Operator Services</p> <p>IAW provides switchboard coverage 24 hours per day, seven days per week, including holidays for the Hampton VA Medical Center.</p> <p>IAW provides all personnel, training, supervision, and services necessary to provide switchboard services to the Hampton VAMC. In performing the basic function of switchboard services, IAW also receives all incoming calls, answer all emergency calls and alarms, operate radio paging systems, maintain appropriate records and conduct necessary training.</p>
<p>New York/New Jersey VA Health Care Network Biomedical Technician Support Services (IDIQ)</p> <p>NAICS: 811219 – New York/New Jersey VA Healthcare Network Veterans Integrated Service Networks (VISN) 2 requires IAW services to complete corrective maintenance, preventative maintenance, and equipment calibration work orders assigned to biomedical engineering.</p>	<p>Atlanta VA Medical Center, Decatur, Georgia Switchboard Operator Services</p> <p>IAW provides switchboard coverage 24 hours per day, seven days per week, including holidays for the New Orleans VA Medical Center.</p> <p>IAW provides all personnel, training, supervision, and services necessary to provide switchboard services to the New Orleans VAMC. In performing the basic function of switchboard services, IAW also receives all incoming calls, answer all emergency calls and alarms, operate radio paging systems, maintain appropriate records and conduct necessary training.</p>
<p>Southeast Louisiana Veterans Health Care System Administrative Assistants</p> <p>IAW performs a variety of clerical duties including but not limited to checking in patients for appointments, assisting with their questions, making future appointments, speaking to patients on the phone, coordinating appointments with vendors, and researching electronic medical records for information to perform tasks, or to find out when the next appointment is to be scheduled.</p>	<p>New Orleans VA Medical Center, New Orleans, LA Switchboard Operator Services</p> <p>IAW provides switchboard coverage 24-h/day, 7-day/week, including holidays for those VA Medical Centers.</p> <p>IAW provides all personnel, training, supervision, and services necessary to provide switchboard services. In performing the basic function of switchboard services, IAW also receives all incoming calls, answer all emergency calls and alarms, operate radio paging systems, maintain appropriate records and conduct necessary training.</p>
<p>VA Fort Harrison Regional Office Tutoring Services</p> <p>IAW provides tutoring for the Boise and Ft. Harrison VA regional Offices in a wide variety of subjects including, but not limited to low to high levels of mathematics; English and Writing courses; Statistics and Economics courses; Biological Sciences, Anatomy, and Physiology courses; Chemistry and Physics courses; Nursing courses, Education courses, and miscellaneous Business courses.</p>	<p>Albany Stratton VA Medical Center, Albany, NY Switchboard Operator Services</p> <p>IAW provides switchboard coverage 24 hours per day, seven days per week, including holidays for the Albany Stratton VA Medical Center.</p> <p>IAW provides all personnel, training, supervision, and services necessary to provide switchboard services to the Albany Stratton VAMC. In performing the basic function of switchboard services, IAW also receives all incoming calls, answer all emergency calls and alarms, operate radio paging systems, maintain appropriate records and conduct necessary training.</p>

SUB-CONTRACTOR

Centers for Disease Control and Prevention (CDC)

Monitoring and Evaluating Vaccination Coverage and Exemptions among School Children

IAW provides technical and analytical assistance for the Assessment Branch in CDC's Immunization Services Division (ISD), for conducting evaluations, surveys, research, and analytical studies evaluating vaccination coverage.

ZIKA outbreak/ Technical and Scientific support in NCEZID/DSR

IAW provides Microbiological, Technical, and Laboratory Services to support the Zika Outbreak:

- Perform centralized specimen and package receiving, accessioning, laboratory processing including performance and documentation of quality control procedures
- Provide specific guidance to other CDC researchers and to participate in BCFB projects from inception to completion including data presentation in scientific meetings and peer-reviewed publications

Prescription Drug Overdose (PDO)

IAW provides surveillance and Data Management to support interventions that prevent people from becoming dependent on and potentially overdosing on prescription opioid:

- Provide guidance to Division of Unintentional Injury Prevention, Congress, CDC and HHS.
- Provide advanced level SAS programming and Microsoft SQL database expertise.
- Develop, implement, and evaluate surveillance strategies relating to IT and data process.

CDC Cloud Development

IAW develops, test and demonstrate innovative cloud tools and services for Toxicology Data Management. Our support enables CDC to leverage cloud technology to access, view, manage, process, present and disseminate its large dataset in a cost-effective way. Our support in development of Cloud Solution includes:

- Build cloud tools and services on the Amazon Web Services platform
- Design and develop user-friendly graphical user interfaces for various types and level users
- Build data warehouse with a variety of datasets views.

United States Air Force

Logistics Module Legacy Systems (LOGMOD)

Our support included Program Management and Quality Assurance to ensure planned quality objectives are met and tailor quality standards and process to capture process improvement opportunities.

Facility Information Management Information Technology Support

IAW provides System Analyst and Helpdesk Technician support to networking architecture of the medical group.

Business Enterprise Support Strategic Communication (STRATCOM)

IAW provides the Air Force Program Enterprise Office Business and Enterprise Systems (AFPEO BES) located at Gunter AFB, AL with administrative support services for strategic communications to ensure that the right information is delivered to BES audiences—BES employees, BES customers, BES stakeholders — sponsors, functional management, project teams, and Program Managers.

Department of Defense Education Activity (DoDEA)

Network & System Administration Support

IAW provides enterprise level Network, System Administration and SharePoint Administration technical and engineering services for delivering reliable, secure, high-performing and cost-effective networks and services to DODEA students, teachers, and staff in Okinawa, JA and Sembach, GE.

Army

Knowledge Management for US Army Cadet Command

IAW advises and assist the USACC KMO Chief Knowledge Officer (CKO) in the implementation of the USACC KM Strategic Plan and command innovations performed through the combination of Knowledge Management Principles, Process Improvement, Performance Management, and Data and Content Management. Conduct research and analysis; provide recommendations and assistance on the implementation of KM and USACC strategic objectives and goals; establishment of KM enterprise best practices, development of organizational knowledge flows and content management policies, studies and related analysis; conduct business process analysis; and recommend courses of action for process improvements.

